Cyberoam®

NetGenie

Wireless Router
Built for Families

Threat- Free Wi-Fi   3G Ready   Anti-Virus   Parental Controls

QUICK START GUIDE
NG11EH Appliance

Powered by **Cyberoam®**

Wireless Router Built for Families

Quick Reference

Cyberoam®

NetGenie

Reach us at:
www.netgenie.net

Unboxing Your New NetGenie...

Congratulations on your purchase of NetGenie Secure
Home Appliance. After unboxing NetGenie, please
ensure that you have all these components:

1. NetGenie Wireless Base Unit - NG11EH
2. Two (2) detachable WiFi Antennas
3. One RJ-45 Ethernet Cable
4. One Power Adapter
5. Quick Start Guide

Please immediately contact your vendor if you find
anything missing.
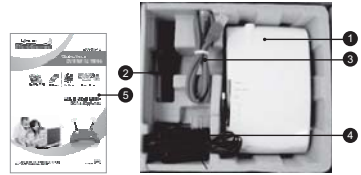
What else you need...

1. Internet connectivity through a DSL/Cable modem/Direct Internet Cable with RJ45 (Ethernet) connection or USB Modem.
2. At least one computer with an installed network interface adapter/wireless network adapter.
3. Internet browser.

Details to Remember

Default IP address to access NetGenie: http://10.1.1.1
Default User Name: admin
Default Password: admin

Appliance Reset Button: To reset appliance to factory default settings, keep the reset key pressed for 5 seconds. While doing so, all past upgrades and configurations will be lost.

NetGenie: The Appliance

▶ **Front Side**

Wireless (WiFi) Connectivity LED
Power LED
USB Port

WAN / Internet Connectivity LED
LAN / Your Computer Connectivity LED

▶ **Back Side**

USB Port
WiFi Antennas
Power Adapter Jack

WiFi On / Off Switch
Reset Switch
Connect your PC/ Machine / LAN Here
Connect Your Internet / WAN Here
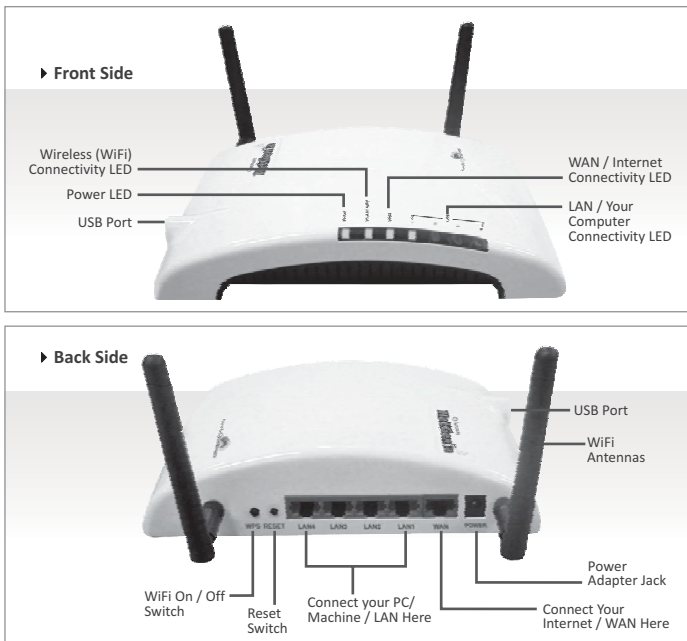
Getting your NetGenie Ready

Before you begin surfing the Internet through NetGenie, you first need to assemble the appliance.

1. Screw in detachable WiFi antennas in their respective jacks provided in the back panel.
2. Look out for a sticker at the bottom of the appliance containing the default wireless network name, technically known as SSID and a pass key specific for your appliance. These details pre-secure your wireless network from any unauthorized access attempts. Please note down your pass key for future reference.
3. Plug one end of the power adapter into the socket on the back of the NetGenie Base Unit.
4. Plug the other end of the power adapter into the nearest mains socket.
5. Before you access the Internet through NetGenie, make sure the power is switched on. The Power LED on the front panel should turn green.

Identify your Home Internet Set up

Depending on your home network set-up, you can connect NetGenie to the Internet by referring to any of the following scenarios:

Phone Line → ADSL/Cable Modem → PC / Laptop: Refer to Scenario 1

Internet

ADSL/Cable Modem

Modem Power Cable

Desktop Computer

Direct Cable → PC / Laptop: Refer to Scenario 2

Internet

Desktop Computer

USB Modem: Refer to Scenario 3

Internet

Desktop Computer

Phone Line → ADSL/Cable Modem which is also your WiFi access point → PC / Laptop: Refer to Scenario 4

Internet

ADSL/Cable Modem + Wireless Router

Modem Power Cable

Desktop Computer

Laptop

Phone Line → ADSL/Cable Modem → WiFi access point → PC / Laptop: Refer to Scenario 4

Desktop Computer

Internet

Wifi Router

ADSL/Cable Modem

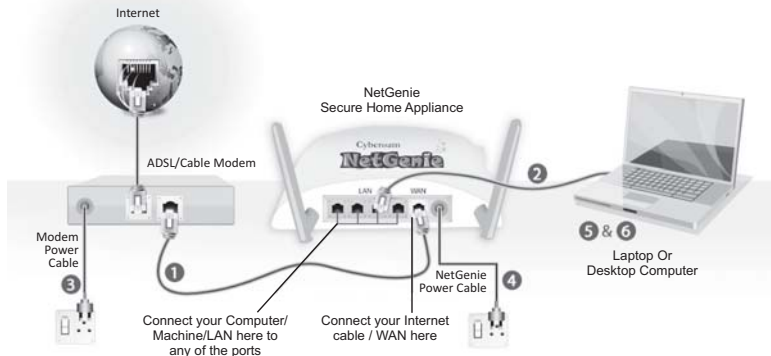Modem Power Cable

Power Cable

Laptop
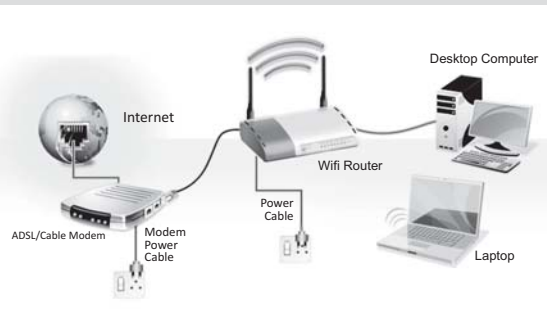
Scenarios - 'Connecting with NetGenie'

Please check how you connect to the Internet at home and make note of it before making any changes. We have provided four (4) different usage scenarios. Scenarios 1 and 2 are for wired connections; scenarios 3 and 4 for wireless connections. Please check the relevant scenario applicable for you and follow given instructions.

| **Secure Internet Connectivity through ADSL/Cable Modem** | **Scenario 1** |

Internet

NetGenie Secure Home Appliance

Cyberoam NetGenie

ADSL/Cable Modem

LAN   WAN

Modem Power Cable

NetGenie Power Cable

Laptop Or Desktop Computer

Connect your Computer/ Machine/LAN here to any of the ports

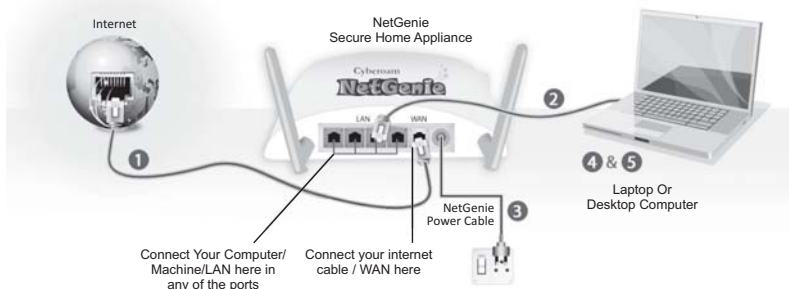Connect your Internet cable / WAN here

1. Unplug the cable that connects the ADSL Router/Cable Modem to your computer and plug it into the "WAN" NetGenie socket.
2. Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets.
3. Switch on your ADSL Modem/Cable Modem and wait till it connects to the Internet. The Internet LED on the ADSL modem will turn green and remain steady. If you are dialing the Internet from your computer, refer to Configuring PPPoE section.
4. Switch on the NetGenie appliance. Wait till the Power LED and WAN LED turns green.
5. Switch on your computer now. NetGenie's "LAN" LED will turn green and remain steady.
6. Open your browser and start surfing the Internet. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:
- To configure age-appropriate Internet access for your family, refer the Family Protection section.
- If you are unable to connect to the Internet after following above procedure, please revert to your original setup and visit Cyberoam's support section at www.netgenie.net.

| **Secure Internet Connectivity through Direct Cable** | **Scenario 2** |

Internet

NetGenie Secure Home Appliance

Cyberoam NetGenie

LAN   WAN

Laptop Or Desktop Computer

NetGenie Power Cable

Connect Your Computer/ Machine/LAN here in any of the ports

Connect your internet cable / WAN here

1. Unplug the Internet cable that connects to your computer and plug it into the "WAN" NetGenie socket.

2. Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets.
3. Switch on your NetGenie appliance. Wait till the Power LED and WAN LED turns green.
4. Switch on your computer now. NetGenie's "LAN" LED will turn green and remain steady.
5. Open your browser and start surfing the Internet. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:
- To configure age-appropriate Internet access for your family, refer the Family Protection section.
- If you are unable to connect to the Internet after following above procedure, please revert to your original setup and visit Cyberoam's support section at www.netgenie.net.

Secure Internet Connectivity using USB Modem　　　　　**Scenario 3**
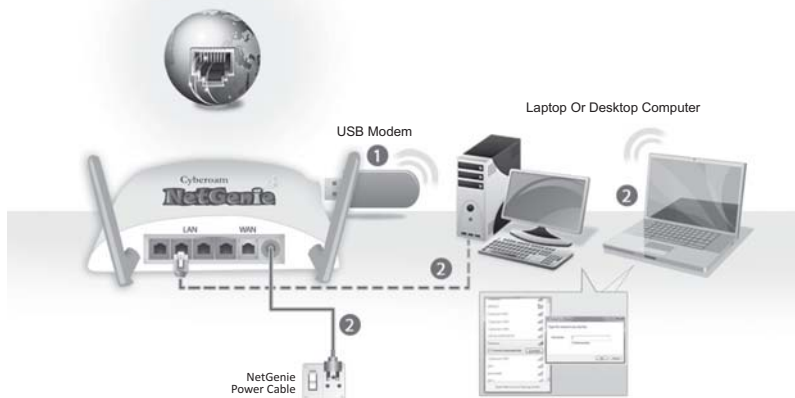
1. Plug a USB modem in the slot provided in the NetGenie appliance.
2. Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets and switch on the NetGenie appliance.

OR

Switch on the NetGenie appliance. If you are connecting to the Internet over WiFi, start your laptop. Make sure your Wireless Network Adapter is enabled. Your laptop will automatically detect the wireless network (also called SSID) named "NetGenie". If you have configured wireless networks in the past, click the network icon in your machine's system tray (bottom-right of your screen) from where you can view a range of available wireless networks. Select "NetGenie".

After selecting "NetGenie", you will be asked to enter the exact Security/Pass Key printed on the sticker at the bottom of your appliance. This will connect you to the NetGenie appliance over WiFi.
3. Enter the IP address: http://10.1.1.1 in the address bar and access NetGenie by inputting your administrator credentials.
4. Click Network Settings > Internet.
5. Select USB Modem and fill up the required details. Once the valid details have been entered and you apply the configurations, NetGenie will automatically connect to the Internet.
6. Open your browser and start surfing the Internet. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:
- To configure age-appropriate Internet access for your family, refer the Family Protection section.
- If you are unable to connect to the Internet after following above procedure, please revert to your original setup and visit Cyberoam's support section at www.netgenie.net.

Secure Internet Connectivity over WiFi
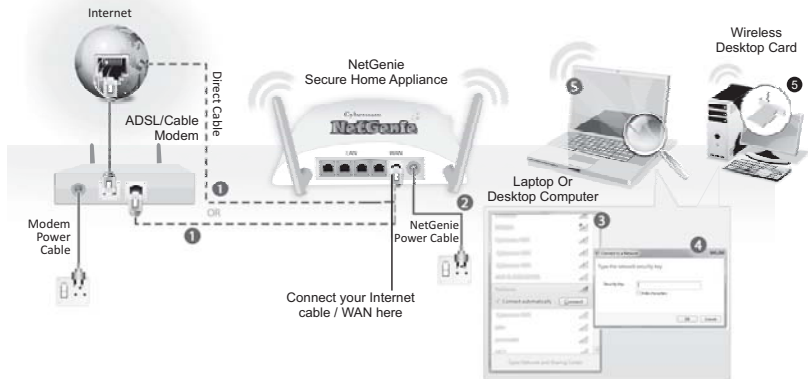
1. Use the cable that comes with your NetGenie appliance to connect it to the ADSL Router/ Cable Modem. Insert one end of the cable in the "WAN" NetGenie socket and the other end in your modem "LAN". In case of Direct Cable Internet, please connect it straight to the NetGenie "WAN" socket. If you are dialing the Internet from your computer, refer to the Configuring PPPoE section.
2. Switch on your NetGenie appliance. Wait till the Power LED and WAN LED turns green and for the WLAN/WPS LED to turn green and stabilize.
3. Start your laptop. Make sure that your Wireless Network Adapter has been enabled. Your laptop will automatically detect the wireless network (also called SSID) named "NetGenie". If you have configured wireless networks in the past, click the network icon in your machine's system tray (bottom-right of your screen) from where you can view a range of available wireless networks. Select "NetGenie".
4 After selecting "NetGenie", you will be asked to enter the exact Security/Pass Key printed on the sticker at the bottom of your appliance. This will connect you to the NetGenie appliance over WiFi. Make sure you enter exactly as printed. It is advisable to turn off your router's WiFi, to avoid any security breaches.
5. Open your browser and start surfing the Internet. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Configuring PPPoE

PPPoE (Point-to-Point Protocol over Ethernet) is used when you dial up to connect to the Internet through a broadband connection. This section is only relevant to you if need to dial up the Internet from your machine. (You will need your Username and Password for connecting to the Internet. Please contact your ISP if you lose them.)

1. Use the RJ-45 Ethernet cable provided with the NetGenie appliance to connect your computer to any of the "LAN" NetGenie sockets. Switch on the NetGenie appliance.

OR

Switch on the NetGenie appliance. If you are connecting to the Internet over WiFi, start your laptop. Make sure that your Wireless Network Adapter is enabled. Your laptop will automatically detect the wireless network (also called SSID) named "NetGenie". If you have configured wireless networks in the past, click the network icon in your machine's system tray (bottom-right of your screen) from where you can view a range of available wireless networks. Select "NetGenie".

After selecting "NetGenie", you will be asked to enter the exact Security/Pass Key printed on the sticker at the bottom of your appliance. This will connect you to the NetGenie appliance over WiFi.

2. Enter the IP address: http://10.1.1.1 in the address bar and access NetGenie by inputting your administrator credentials. Click Network Settings > Internet.
3. You will be able to view the Internet configuration screen.
4. Select PPPoE and fill up the required details. Once the valid details have been entered and you apply the configurations, NetGenie will automatically connect to the Internet.
5. Open your browser and start surfing the Internet. Your computer is now secured from online threats and malware with the Quick Security feature automatically turned on.

Note:
- To configure age-appropriate Internet access for your family, refer the Family Protection section.
- If you are unable to connect to the Internet after following above procedure, please revert to your original setup and visit Cyberoam's support section at www.netgenie.net.

NetGenie's Family Protection

Once you begin surfing the web, you would want to ensure online safety for your spouse, kids and other members of the family. Since, your family may consist of different members across diverse age groups, NetGenie's Parental Protection and Control feature allows you to give them age-appropriate Internet access.

In order to reflect your family's visibility in NetGenie, you will have to create different users and assign age-appropriate Internet access for each and everyone. The user here refers to the name of your family member for whom you want to set Internet surfing access policies.

### Enabling Parental Protection and Control

Step 1: Logging in to NetGenie

1. Enter http://10.1.1.1 in your browser's address bar. It is the place on top of your computer screen where you type in URLs of various websites such as www.google.com.
2. Next, you will come across the following Admin Screen. Enter "admin" as username and "admin" as password and click the Login button.

Step 2: Configuring System Time and Registering NetGenie Appliance

Once you have logged in into the appliance, the first thing that you need to do is update your local time zone. This is absolutely necessary as it will be used in preparing time schedules for accessing the Internet and to generate time-based reports. For any queries or support, you need to register your appliance.

1. Go to System > Time. Here, you can view the System Time Settings page.
2. Select the appropriate Time Zone.
3. Select Apply.
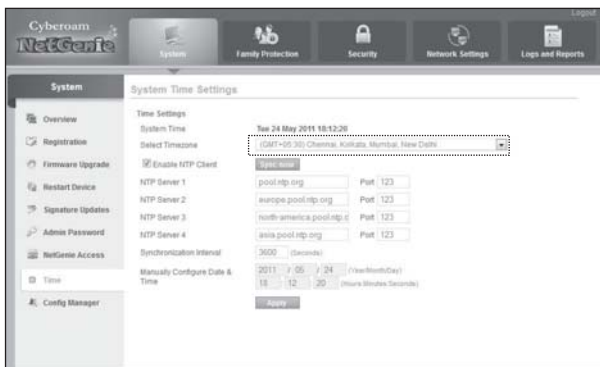
4. To register your NetGenie appliance, go to System > Registration and click on the Registration link.

Step 3: Adding your family members

1. To add family members, visit the Family Protection Page. Enter the name of the individual for whom you wish to allow Internet access in the Username section. Here, for example, the username used is: "Maya".

2. Choose a password. Re-enter your password in the Confirm Password field.
   Please note: Children below 8 years age might not be able to remember their password. Hence, we recommend that you need not specify a password for them. It is possible to simply leave the password fields empty.
3. Drag the slider bar to reflect the appropriate age for any of your family members. This selection will block any websites and applications deemed inappropriate for them.

4. If you wish to change the picture of a family member, simply click the image icon. Similarly, if you wish to keep logs of Internet activity for all your family members, please check the "Enable Internet Activity Reporting" checkbox.

5. In case of any confusion on how to configure, please refer instructions given in the "Tips" panel on the right hand side of your screen.

6. Click the Apply button to save changes.

7. Click the Logout link to close the browser.

Step 4: Start Surfing

1. Open a new browser window and enter www.google.com, in the address bar. You will come across a user identification page. Click the image and it would lead to a password entry section.
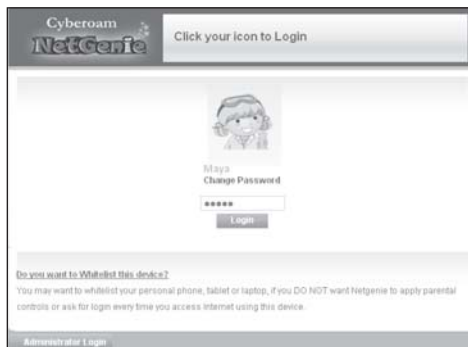
The user enters the password specified by you during the creation of his/her user-account.

2. Next, you will come across the following page.
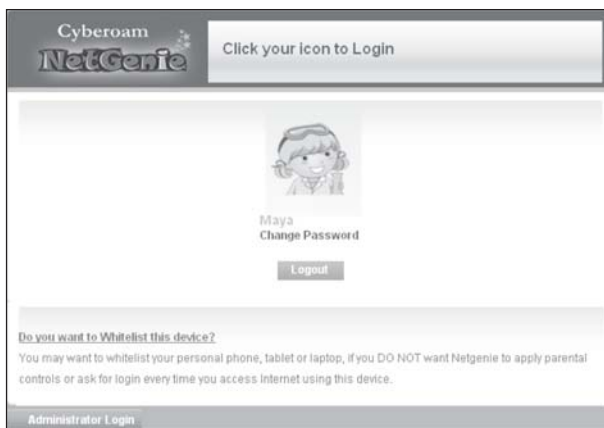
The site will open in a new tab/window. After surfing, do not forget to click the Logout button for security reasons. Similarly, you can add the name and appropriate age for all your family members. NetGenie will ensure a safe, secured Internet experience for you and your whole family.

Step 5: Deleting Users or Deactivating/Activating Users

Deleting Users
1. If you wish to delete a user, click the second icon next to username in the left hand panel of the Family Protection page.
2. When prompted, confirm your action by clicking the OK button.
3. The user will be deleted.

Deactivating or Activating Users
1. If you wish to deactivate a user, click the first icon next to username in the left hand panel of the Family Protection page. To activate the user, click again the first icon next to username.
2. When prompted, confirm your action by clicking the OK button.
3. The user will be deactivated or activated based on your action.

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